

VETERAN RESOURCE GUIDE

We believe that every Veteran and their loved ones should be served with dignity and respect and that we should serve them as they served us, as a thank you for the freedom we enjoy. The purpose of this guide is to ensure that Veterans and their families can easily access the information they may need. This information can also be found online with live links to resources at hvhospice.org/veterans or by following the QR code.

ENROLLMENT & ELIGIBILITY

Complete an application to determine your eligibility:

- By phone toll-free at 877-222-VETS (8387) Monday through Friday 8:00AM to 8:00PM
- Online at www.choose.va.gov/health
- Submit application for Health Benefits (VA Form 10-10EZ) to the nearest medical facility.
- Mail the completed application to the address on the form
- Visit the nearest VA medical clinic
- If available, provide a copy of your military service records, such as DD214
- Other than honorable discharge? You may still qualify for VA medical benefits. For more information, visit www.chooseva.gov/health/oth-enrollment or call 1-877-222-8387

BURIAL INFORMATION

This information is provided to Veterans and Veteran families to help assist in making and receiving reimbursement for funeral arrangements.

Contacts:

- Dutchess County Veteran Service Agency
845-486-2060
- Ulster County Veteran Service Agency
845-340-3190

Documents needed to be assessed for reimbursement:

- DD214
- Paid funeral home receipt
- Paid cemetery receipt
- Death certificate
- Proof of Dutchess or Ulster County residency

SURVIVOR BENEFITS

Family members and dependents of service members and Veterans may be eligible for VA benefits. These benefits may be used to advance in a career and get an education or provide supplementary income. Surviving spouses may benefit from VA-guaranteed home loans. Visit www.choose.va.gov/family-members to learn more.



LGBTQ

The VA provides the following services to Veterans:

- Gender affirming mental health therapy, including psychosocial
- Pride in All Who Serve - Health education and support groups
- Testing, counseling and care for HIV and sexually transmitted infections, including PEP (post exposure prophylaxis) and PrEP (pre-exposure prophylaxis) for Veterans at risk for HIV
- Other prevention, screening, wellness and testing services
- Creative arts therapy
- Hormone therapy
- Gender affirming prosthetics
- Fertility services
- Adoption benefits
- Pre and post operative care
- Vocal and speech therapy



VA CONTACTS

Hudson Valley Hospice social workers are always available for you and your family. In addition, here are local VA contacts:

- **Palliative Care Social Work**
Jeanine Wentworth - 845-831-20000, Ext. 4726
M, W, Th & F 9:30-4:30PM
- **Veteran Eligibility of Services and Enrollment/Registration**
Maressa - 845-831-2000, Ext. 21-5100
- **Decedent Affairs Clerk - Castle Point VA**
Michelle Liendo - 845-831-2000, Ext. 2105519
- **Decedent Affairs Clerk - Montrose VA**
Michelle Kernizan - 845-831-2000, Ext. 203319
- **Community Care**
Alyssa Keller - 845-831-2000, Ext. 216025
- **LGBTQ+ Coordinator**
Anna Cognito, LCSW - 914-737-4400, Ext. 3422
- **VA HHA Info**
Lillian DoSantos - 845-831-2000, Ext. 214426
- **VA Benefits** - 1-800-827-1000
- **Health Benefits** - 1-888-222-8387
- **Education Benefits** - 1-888-442-4551
- **Life Insurance** - 1-800-669-8477
- **Gulf War & Agent Orange** - 1-800-749-8387
- **Headstone & Markers** - 1-800-749-8387
- **National Cemetery Information**
www.cem.va.gov
- **Death and Burial Benefits**
www.cem.va.gov/burial_benefits
- **Military Discharge Information**
www.vba.va.gov.vba/benefits/offices.asp
- **American Red Cross**
If you have a family emergency, contact the American Red Cross 24 hours a day, 7 days a week with the following:
 - The military member's name, rank, last four digits of their Social Security Number or date of birth and military unit
 - The name of the person and their relationship to the military member and the emergency and nature of the situation; and
 - The name and contact information of a medical authority to verify the emergency
Call 877-272-7337 OR
Online at redcross.org/herocarenetwork

VETERAN CRISIS LINE
1-800-273-TALK (Press 1 for Veterans)